





Rethinking Engagement in Banking for Long Term Sustainable Development

February 22nd and 23rd 2024

Conference Location: International Institute in Geneva (IIG), ICC, Route de Pré-Bois 20, 1215 Geneva 15, Switzerland. Tel.: +41 22 710 7118, Website: www.iig.ch

Master of Ceremony: Ms. Arianne Alcorta International Journalist and Event Moderator

Thursday, February 22nd, 2024

12:00 – 2:00pm Registration

2:00pm – 2:10pm Welcome Speech

Dr. Khaled HanafeySecretary General
Union of Arab Chambers

2:10pm – 2:20pm Welcome Speech

Mr. Eric Willumsen

President

International Institute in Geneva (IIG)

2:20pm – 2:30pm Opening Speech

Part 1 Financial Inclusion

A discussion about the importance of financial inclusion for long term sustainable development in an economy. Sharing of success stories.

2:30pm – 2:45pm Speaker:

Ms. Da'ed A. Nsoor

Assistant Executive Manager Payment and Financial Inclusion

Central Bank of Jordan (CBJ)- Jordan









Advisor

2:45pm - 3:45pm Financial Inclusion: Panel Discussion- Q & A

Moderator:

Dr. Hakim Ben Hammouda

Former Minister of Economy and Finance of Tunisia-

Dr. Nawal Tarazi Mr. Khalid Janahi Mr. Abdel Hamid Mamdouh Ms. Da'ed A. Nsoor Chairman Senior Legal Counsel **Head of Department Assistant Executive Manager** King & Spalding Vision 3 International Institute in Geneva IIG- Payment & Financial Inclusion Central Bank of Jordan (CBJ) Switzerland

3:45pm - 4:00pm Break

Part 2 ESG frameworks and the current banking practices to achieve the United Nations' Sustainable Development Goals (SDGs).

Reporting measures and the implementation of sustainable banking, finance, and investment practices along with the UN SDG goals to meet the

regulatory obligations. Risk, efficiency, and profitability.

4:00pm - 4:15pm Speaker:

Ms. Afef Daoud

Strategy and Sustainability Advisor

4:20pm - 5:20pm Panel discussion- 0&A

Moderator:

Dr. Rolf Traeger

International Development Researcher and Practitioner

Lecturer- International Institute in Geneva (IIG)

Mr. Cyrille Reynard Mr. Jean Laville Ms. Afef Daoud

Executive Committee Member Partner Strategy and Sustainability

Conser ESG Verifier QNB (Suisse) SA

Qatar National Bank Group Switzerland

6:00pm - 7:00pm Networking Event and drinks at Movenpick Hotel Geneva

7:00pm - 9:00pm Dinner at Movenpick Hotel Geneva



Arab Swiss Chamber of Commerce and Industry







Friday, February 23rd, 2024

Part 3 **Rethinking Engagement in Banking Relationships**

Engagement is more important than just the adoption since continuous engagement leads to more sustainability and development in the

financial sector in general and the banking sector in particular, thus, improving the country's financial inclusion.

10:00am - 10:15am Speaker:

Dr. Maher Al Mahroug

Director General

Association of Banks in Jordan

10:15am - 10:45am Rethinking Engagement in Banking Relationships: Panel Discussion- Q & A

Moderator:

Dr. Nawal Tarazi **Head of Department**

International Institute in Geneva (IIG)- Switzerland

Mr. Cyrille Revnard Ms. Elena Ogram Executive Committee Member Sustainability and Sales Management

QNB (Suisse) SA **GWM EMEA**

Qatar National Bank Group Credit Suisse AG, a UBS Group Company

Switzerland

Dr. Maher Al Mahroug

Director General

Association of Banks in Jordan

Iordan

10:45am - 11:00am Break

Part 4 **Financial Literacy and Gender Gap**

The influence of financial literacy in enhancing the level of awareness and engagement in banking relationship and minimizing the gender gap.

11:00am - 11:15am Speaker:

Ms. Deema Bibi

Chief Executive Officer (CEO)

INJAZ-Jordan









11:15am – 12:15pm Financial Literacy and Gender Gap: Panel discussion- Q & A

Moderator:

Ms. Arianne Alcorta

International Journalist and Event Moderator

الغرفة العربية السويسرية للتجارة والصناع

Ms. Elena Ogram

Sustainability and Sales Management

GWM EMEA

Credit Suisse AG, a UBS Group Company

Switzerland

Dr. Nawal Tarazi

Head of Department International Institute in

Geneva (IIG) Switzerland

Ms. Afef Daoud

Strategy and Sustainability Advisor

Ms. Deema Bibi

Chief Executive Officer (CEO)

INIAZ Jordan

12:15pm - 1:45pm Lunch

Part 5 **Banking Technology & FinTech**

The rise of digital banking and fintech continues to reshape the way customers access financial service. The use of AI and data analytics is

enhancing customer service, risk assessment, and fraud prevention.

2:00pm - 2:10pm Speaker:

Mr. Vincent Robert **Chief Operating officer**

Arab Bank (Switzerland) Ltd.

2:10pm - 2:20pm Speaker:

Mr. Patrick Schöni

FinTech & Crypto Entrepreneur Partner Vision&- Switzerland

2:20pm - 2:30pm Speakers:

Mr. Jacques Sale & Mr. Mattia Scolaro

Business Development Team

+alpian- Switzerland











2:30pm – 3:30pm **Banking Technology & FinTech:** Panel discussion- Q & A

Moderator:

Dr. Nikos Tsourakis

Data Science and Machine Learning Expert

Lecturer- International Institute in Geneva (IIG)- Switzerland

Mr. Vincent RobertChief Operating officer
Arab Bank Ltd, Switzerland

Mr. Patrick Schöni
FinTech & Crypto Entrepreneur
Partner - Vision&, Switzerland

Mr. Jacques Sale
Business Development Team
+alpian, Switzerland

Mr. Mattia Scolaro
Business Development Team
+alpian, Switzerland

3:30pm - 4:00 pm

Closing reflections & take aways:

Ms. Hilda Al Hinai

Secretary General

Arab Swiss Chamber of Commerce and Industry

Dr. Nawal Tarazi

Head of Department

International Institute in Geneva (IIG)



